



READ FIRST BEFORE STARTING

Frequently Asked Questions for Model Number CS-100

This document is to address the most frequently asked questions that may arise while setting up Cell Switch™ model CS-100:

Q) How do I set the unit up?

- A) The unit is preprogrammed from the factory to turn the relay on for 1 second, once a SIM card is installed and you call the phone number. We recommend that you follow the step by step instruction in the **User Manual**. By following these step by step instructions you can program the unit by simple text messages. **NO COMPUTER IS REQUIRED TO SET-UP THE UNIT**. The Software Programming Guide and computer interface cable should only be used by advanced users and adds no additional functionality.

Q) How do I set up my cell service?

- A) We recommend using T-Mobile's Prepaid – Pay as you Go Plan. This plan will provide you with one of T-Mobile's SIM cards and a phone number for the unit. When you set up your account ask the sales person to disable the voice mail option on your account. To disable the voice mail request the sales person may have to call T-Mobile account center to perform this feature. We work closely with a corporate T-Mobile Store. You can contact the following person directly and she will set up the account and send you a SIM card.

T Mobile – Store Number 9892
18025 Royalton Rd. Suite B
Strongsville, Ohio 44136
Sarah Wood
Cell: 440-212-2924
Store: 440-238-5347

Q) How much will my plan cost?

- A) The Pay as you Go Plan will cost you \$0.10 per sent/received message.

Q) Will I incur voice calling charges?

A) No, the unit accepts the call and instantly hangs up.

Q) Can I let my account lapse?

A) Yes, for up to 60 days. After that period you would need to contact T-Mobile to reestablish your account.

Q) How do I pay for my account?

A) Payment can be made on the T-Mobile website and any amount can be added to your account. Remember this is a pay as you go account, thus you can place any amount on your account to keep it active.

Q) What happens if my account becomes inactive?

A) The Cell Switch unit will not function. Simply add funds to your account and then unit will again begin to function.

Q) Are there any additional ongoing charges?

A) The only ongoing cost is the cell service, there are no additional cost associated with Cell Switch™

Q) What type of device can I turn on?

A) Any 120 V rated device that is rated less than 10 amps.

Q) How is the unit configured?

A) The unit can be configured either via simple text messages.

Q) How is the unit secured from anyone just calling phone number?

A) The unit has two modes "Open Mode" in which any call will activate the unit or "Security Mode" in which the unit will only recognize only authorized phone numbers that have been programmed into the phone book. The phone book can store 250 numbers.

Q) Can I set the length of time that the unit can turn of remotely?

A) You can set the time the unit will stay on via a simple text message or you can permanently turn the unit on until your turn it off via a text message